



WARRANTY RMA FORM

Please complete form in its entirety and remit along with the defective items to:

**PURE CIGS - RMA
250 EAST DRIVE
SUITES G & H
MELBOURNE, FL 32904**

FULL NAME			
PHONE NUMBER			
EMAIL ADDRESS			
SHIPPING ADDRESS			
CITY / STATE / ZIP			

PART NAME	PURCH. DATE	SHORT DESCRIPTION OF PROBLEM

Pure Cigs offers a warranty period of 14 days from date of purchase (in store) or receipt of shipment (online) for hardware only.

CARTOMIZERS, ATOMIZERS, TANKS, DRIP TIPS, ELIQUID, CLEARANCE ITEMS, FREE ITEMS, OR PROMOTIONAL ITEMS ARE NOT COVERED UNDER WARRANTY.

Exchanges will not be sent until the original parts are returned to us and evaluated. Return shipping is at the customers expense for parts returned to Pure Cigs LLC.

Products that are functional, not sold by Pure Cigs LLC, or determined to be outside of warranty or damaged by misuse will be returned without exchange at customer's expense.

Eligibility for repairs or exchanges are limited to products determined to have manufacturing defects of premature failure. Products that are damaged through misuse, negligence, abuse or modified or repaired by anyone other then Pure Cigs LLC are not eligible for exchange.

All warranty exchanges are required to be accompanied by a completed RMA form. Please list all items being sent back and provide a full description of any defect along with your return address, telephone number, and legible proof of purchase.

We are not responsible for damage or loss incurred as a result of postal handling including lost or misdelivered packages. We recommend all returns and exchanges be delivered via a verifiable shipping method and packed in a padded bubble mailer.

Pure Cigs reserves the right to deny claims at its sole discretion.